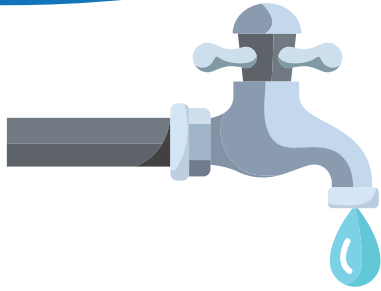


WE'RE SERIOUS ABOUT SAVING



Water-use restrictions are still in effect for CVWD customers until further notice. Drought budgets and drought penalties have been lifted but CVWD expects customers to continue managing water wisely based on the important lessons learned during the drought emergency. Conservation is one of many tools CVWD uses to manage groundwater resources. It is part of a long-term plan to eliminate overdraft of the Coachella Valley's aquifer.

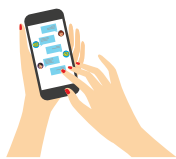
CVWD will continue to enforce the water-use restrictions and is required to report enforcement efforts to the state each month.

MANDATORY RESTRICTIONS

(exceptions for health, safety and sanitary needs)

CVWD will continue to prioritize working with customers to quickly resolve violations. After a written warning, customers will be liable for fines on their bill starting at \$50.

- Repair broken sprinklers within 24 hours, fix leaks as soon as possible.
- Hoses must be equipped with a shut off nozzle to wash vehicles and windows.
- No irrigation during or within 48 hours after measurable rainfall.
- Overseeding is discouraged and will not be accommodated by increasing water budgets.
- Eating establishments may only serve drinking water upon request.
- Applying water to outdoor landscapes in a manner that causes runoff to adjacent property, sidewalks, roadways, parking lots, ect. is prohibited.
- Do not wash down driveways, patios or sidewalks.
- HOAs or community service organizations cannot block, stifle, or threaten homeowners from reducing or eliminating the watering of vegetation or lawns during a declared drought emergency.



REPORT WATER WASTE

Eliminating water waste is one of the most important things we can do to help save water. To report water waste, visit www.cvwd.org or call (888) 398-5008.



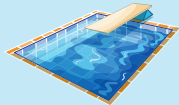
DOWNLOAD THE NEW CVWD APP!

Report water waste, pay your bill, find upcoming events, view job opportunities and much more! Download from the App Store or Google Play.

HERE ARE SOME CHANGES THAT CVWD RECOMMENDS TO HELP YOU SAVE:



Set your irrigation controller to use 36% less water on grass



Invest in a pool cover to reduce evaporation, especially during summer
Don't drain or refill your pool



Water early in the morning or after the sun has gone down



Install a weather-based smart controller



Avoid planting spray-irrigated annual flower beds

WE WANT TO GIVE OUR CUSTOMERS THE TOOLS THEY NEED TO MEET THIS TARGET.

Rebates and incentives



1 Turf removal rebates for residents, businesses and golf courses



2 Free residential smart controllers



3 Efficient sprinkler nozzles



4 Free water conservation kits for your home



5 High-efficiency toilet rebates for residents and businesses



6 Free pre-rinse nozzles and water brooms for businesses

