



COACHELLA VALLEY WATER DISTRICT

Residential Water Conservation Toilet Replacement Program

File: 0541.42
Project ID: WC0017

ABOUT THE PROGRAM

Coachella Valley Water District (CVWD) is offering a rebate for High-Efficiency (1.28 gallons per flush or less) toilets for customers living within CVWD's service area. CVWD will offer a maximum of \$100 per toilet and up to \$10 for the required recycling of each replaced toilet. Customers will be responsible for installation, submission of sales receipt(s), and submission of recycling receipt(s). CVWD will reimburse the customer after all program conditions have been met.

TERMS AND CONDITIONS

ELIGIBILITY

1. All applicants must be a CVWD customer and property owner of the residence. The residence must be located within CVWD's service area.
2. The customer must have an account in good standing with CVWD.

CONDITIONS

1. Customer must complete and sign a program application.
2. **A separate application is required for each toilet installed.** The rebate is limited to the number of toilets in a residential unit served by a single water meter, applicable for single family homes, duplexes, triplexes, and four-plexes.
3. Customer agrees to purchase and install the toilet(s) at customer's expense.
4. Receipts and application must be submitted within 60 days of purchase. The program is not for new construction and is not retroactive to toilets purchased more than 60 days before the application is received.
5. Qualifying toilets must be high-efficiency models with a rating of 1.28 gallons per flush or less **and** have an EPA Water Sense label.
6. **The customer agrees to deliver old, inefficient toilet(s) to Desert Recycling Center, or a professional recycle center of their choice, at the customer's expense and provide a recycling receipt. Applications submitted without proof of recycling will not be accepted or approved.**
7. Customer must provide original cash register receipt along with the sales invoice, if one is issued, indicating the make and model purchased from a home improvement store or other retail outlet that sells new toilets. For toilets purchased through a plumber or contractor, the original invoice from the contractor with the make, model, and cost of each toilet stamped "Paid in Full" will be acceptable as proof of payment.
8. Customer agrees that when all program conditions are met, CVWD shall reimburse an amount up to One Hundred Dollars (\$100) per toilet or the cost of the purchase of the toilet, whichever amount is less and will reimburse the cost of recycling of old toilets at an amount up to Ten Dollars (\$10) per toilet. A rebate check will be mailed to the property owner within 60 days.
9. Customer has read and agrees to the program conditions and the following disclaimer:

Coachella Valley Water District reserves the right to offer this program. By applying for or participating in any component of CVWD's programs, personal information listed on your application may be subject to disclosure to any member of the public who requests it pursuant to the California Public Records Act.

Coachella Valley Water District administers this program on a first-come, first-served basis, subject to availability of funds and all other applicable program conditions. By participating in the program, you waive and release Coachella Valley Water District from any and all claims and causes of action arising out of the purchase, installation, or use of the High-Efficiency toilet. Any claim you may have based upon any defect or failure of the performance of the High-Efficiency toilet purchased by you in conjunction with this program shall be pursued with the retail outlet and the manufacturer or installation contractor.



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HOW TO APPLY
<ol style="list-style-type: none"> 1. Read the Terms and Conditions on the reverse side. Eligibility requirements must be met in order to participate. 2. Complete and submit this application along with the original cash register receipt(s) and recycling receipt(s), either in person at the Palm Desert or Coachella offices or via the mailing address at the bottom of this page. Applications will be processed in the order received.

APPLICATION

CUSTOMER INFORMATION	
Customer Name	Daytime Phone Number
Mailing Address	Mobile Number
City	Zip
Email	

ACCOUNT INFORMATION
CVWD Account Number _____ - _____

INSTALLATION INFORMATION	
Site address (if different)	
City	Zip

ACKNOWLEDGEMENT AND SIGNATURE	
<i>I certify that I understand the requirements as outlined in the Terms and Conditions, and that to the best of my knowledge, the information provided is true and accurate. I further attest that I am the customer of record, with authority to execute this Application.</i>	
Print Name	
Signature	Date

This program is administered by the Coachella Valley Water District. For more information or if you have questions, please call CVWD, Water Management Division at (760) 398-2651.

Coachella Valley Water District offices – hand delivery only:

75-525 Hovley Lane East
 Palm Desert, CA

51-501 Tyler Street
 Coachella, CA

Mailing address only:

P.O. Box 1058
 Coachella, CA 92236