



# DOMESTIC WATER SERVICE REQUEST RESIDENTIAL TENANT

SOLICITUD DE CONTRATO DE SERVICIO DE AGUA POTABLE - INQUILINO

CVWD USE ONLY

Account No:

**\* Information required to process your service request. / \*Información requerida para tramitar su contrato de servicio.**

### Location to Begin Water Service / Dirección que requiere servicio

\* Effective Date: Start Service  Information Update   
Fecha efectiva: Iniciar servicio Actualizar información

\* Service Address: Domicilio de servicio:

\* City: \*State: \*Zip Code:  
Ciudad: Estado: Código postal:

### Landlord Contact Information / Información para contactar al propietario o encargado de la propiedad

Name: Phone:  
Nombre: Teléfono:

Owner (Propietario)  HOA (Asociacion)  Property Manager (Administrador)

### Tenant Information / Información del inquilino

\* Name: Spouse Name:  
Nombre: Nombre del cónyuge:

\* Mailing Address: Dirección postal:

\* City: State: Country: Zip Code:  
Ciudad: Estado: País: Código postal:

\* Primary Phone Number:  Cell (móvil) Secondary Phone Number:  Cell (móvil)  
Teléfono principal:  Home (casa) Teléfono secundario  Home (casa)  
 Office (oficina)  Office (oficina)

Email Address:  
Correo electrónico

### Emergency Contact/Authorized Agent / Contacto de Emergencia/Persona Autorizada

Person authorized to access your account information and act on your behalf.  
Nombre de la persona autorizada para acceder a la información de su cuenta y a representarlo(a).

\* Name: Phone Number: Email Address:  
Nombre: Teléfono: Correo electrónico:

### Delivery of Billing Statements / Envío de facturas

**Go Green!** Please visit our website at [www.cvwd.org](http://www.cvwd.org) and select Login/Pay My Bill to set up an online account. You can pay your bill, set up Auto Pay, view copies of your bills and payment history, establish paperless billing, and more.

**¡Ayude al medio ambiente!** Por favor visite nuestro sitio web [www.cvwd.org](http://www.cvwd.org), seleccione login/Mi Bill Pay para crear una cuenta en línea. Puede pagar su factura, inscribirse para pagos automáticos, revisar su estado de cuenta e historial de pago, inscribirse para recibir facturas electrónicas y más.

By signing this document, I certify I am the authorized tenant of the property identified at the service address above, all information is true and correct, and I acknowledge and agree to all terms on page 2 of this form. Upon termination of my account, the account will automatically revert to the owner's name. I understand all bills are due and payable within 15 days of billing. Bills not paid within 25 days of billing are assessed a 1.5% Late Charge. Bills not paid within 40 days of billing are assessed a \$25 Delinquency Fee. A \$30 Account Establishment Fee will appear on the first bill.

Al firmar este documento, certifico que soy el inquilino de la propiedad identificada arriba con el domicilio de servicio. Toda la información es correcta y verdadera, y reconozco y estoy de acuerdo con todos los términos de la página número

3 de esta solicitud. A la terminación de mi contrato, la cuenta se revertirá al nombre del propietario automáticamente. Entiendo que las facturas se vencen dentro de 15 días de la fecha indicada en la factura. Las facturas que no se paguen dentro de 25 días de la fecha de la factura, se les cobrará el 1.5% por demora de pago. Las facturas que no se paguen durante 40 días de la fecha de la factura, se le cobrarán \$25 por morosidad de pago. Entiendo que el cobro de \$30 por establecer la cuenta aparecerá en mi primera factura.

\* Initial  
Iniciales

I acknowledge and agree to comply with all District Regulations, Ordinances, Policies and Rules, or amendments thereto.

Reconozco y estoy de acuerdo a cumplir con todas las regulaciones del Distrito, ordenanzas, normas y reglamentos, o enmiendas del mismo.

\* Tenant Signature:  
Firma de inquilino:

\_\_\_\_\_

\* Date Signed:

Fecha de firma: \_\_\_\_\_

### TERMS AND CONDITIONS

CVWD owns, operates, and maintains the portion of the line from the water main to the outlet of the gate valve on the downstream side of the meter, check valve or backflow prevention device (Service Connection). Customer is responsible for the remaining portion of the line to the residence being served (Customer Service Line). The Customer Service Line includes separate domestic water and fire sprinkler systems.

Customer acknowledges that CVWD will provide a single Service Connection to Customer's property identified in this application (Property). CVWD may discontinue service to the Property for any reason set forth in the Regulations, including, but not limited to, failure to make payment when due. If CVWD discontinues service, there is no water for the residential sprinkler system. Customer assumes all risk of loss and damage to the Property, including the residence located on the Property or injury arising out of the termination of service and waives all claims against CVWD, including losses in connection with the loss of residential fire sprinkler protection. Customer assumes all risk of loss or damage to personal and real property due to backflow from the fire sprinkler system portion of the Customer Service Line into the domestic portion of the Customer Service Line for any reason whatsoever, including without limitation, any water quality exceedances.

Customer shall assume the defense of, indemnify and hold harmless CVWD from and against all actions, causes of action, damages, demands, liabilities, costs (including, but not limited to reasonable attorneys' fees), claims, losses and expenses of every type and description (collectively, Costs) to which it may be subjected resulting from: (A) the design, construction, testing (including inspection to ensure that such system is operational), operation, maintenance, repair and replacement of the residential fire sprinkler system located on the Property; (B) the performance of, or the failure of performance of, the residential fire sprinkler system; (C) backflow from the fire sprinkler system portion of the Customer Service Line into the domestic portion of the Customer Service Line for any reason whatsoever, including without limitation, any water quality exceedances; and (D) any death, injury, property damage, accident or casualty caused or claimed to be caused by the discontinuance of service to the Property for any reason set forth in CVWD's Regulations, including, but not limited to, failure to make payment when due, including any Costs in connection with the loss of the use of the residential fire sprinkler system. CVWD shall make all decisions with respect to its representation in any legal proceeding concerning this section. Customer hereby waives all claims and demands against CVWD for any such Costs.

Customer acknowledges that CVWD shall have no obligation nor responsibility with respect to the design, construction, testing (including inspection to ensure that such system is operational), operation, maintenance, repair or replacement of the residential fire sprinkler system which shall be Customer's responsibility and Customer shall bear all risk of loss or damage thereto. Service is subject to the requirements and limitations set forth in the Regulations of the District, as they may be changed from time to time.

COACHELLA VALLEY WATER DISTRICT, POST OFFICE BOX 1058, COACHELLA, CA 92236

Phone (760) 391-9600 • Fax (760) 398-3190

[customerservice@cvwd.org](mailto:customerservice@cvwd.org)