

How to read your water bill

CVWD uses a water budget-based tiered rate billing structure. Customers are assigned a personalized water budget that represents the amount water each home or landscaped area needs for reasonable use.

Efficient water users who stay within their budget (tiers 1 and 2) pay a lower rate than inefficient


water users who exceed their budget (tiers 3-5).

Your monthly bill tells you if you are within your water budget. You are billed only for the water you use.

If you are using more water than you are budgeted, visit www.cvwd.org/conservation for tips on how to reduce water use or find and fix leaks.

The **bill detail** shows your water budget and water use for the current billing period. It will also show an estimated water budget for the next billing period and the following billing period. Each customer's water budget is different. Additional units cost more depending on which tier they are.

This **water use history** graph compares this year to last year. It also shows how your water use fits in the tiered rate system. Everyone who stays below the second line is considered efficient and will pay lower rates. If your graph ventures into tiers 3-5, you are considered inefficient and should take additional water conservation measures. Historical water use is for your reference only and is not used to calculate water budgets.



Coachella Valley Water District
PO BOX 5000
COACHELLA, CA 92236-5000
(760) 391-9600; www.cvwd.org
TEMP-RETURN SERVICE REQUESTED

Account Number: 999999-999999
Service Address: 100 WATER WAY

Bill date: 08/01/16; Cycle: 99-99

Account Number: 999999-999999
Service Address: 100 WATER WAY
Total Amount Due: 28.38
Current Charges Due by 08/16/16

AMOUNT INCLUDED \$

Sample Customer: 100 WATER WAY, LA QUINTA CA 92236-1058

Please check box if address is incorrect, and indicate change(s) on reverse side.

Coachella Valley Water District
PO BOX 5000
COACHELLA, CA 92236-5000
(760) 391-9600; www.cvwd.org
(800) 262-2651 (Southern California Only)

BILL SUMMARY

Customer Name: SAMPLE CUSTOMER
Service Address: 100 WATER WAY
Account Number: 999999-999999
Billing Date: 08/01/16
Total Amount Due: 28.38
Current Charges Due by 08/16/16
Payment Received 07/13/16: 28.30

ACCOUNT INFORMATION

Rate Class: SINGLE FAMILY RESIDENTIAL
Days in Billing Cycle: 30
Meter # 999999-B Reading on 08/01/16: 943
Previous Reading on 07/02/16: 924

New water rates are in effect as of July 1, 2016 and will be reflected on bills beginning August 1, 2016.

To learn more, please see the insert included with your bill entitled "Understanding your new water rates." You can also visit www.cvwd.org/ratechanges for more information.

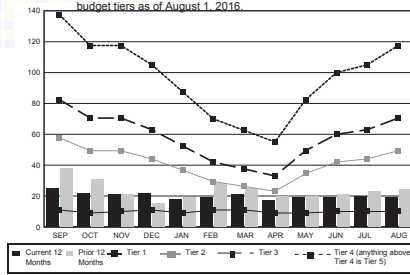
BILL DETAIL

Your Water Budget for This Period	47 CCF	35156 gallons
Water Use This Period	19 CCF	14212 gallons
Estimated Budget for Next Period*	45 CCF	33660 gallons
Estimated Budget for Following Period*	48 CCF	35904 gallons

Previous Bill	28.30	
Total Payments	-28.30	
Adjustment & Credits	0.00	
Previous Balance	0.00	
Tier 1 Charge	10.00 @ \$0.950	9.50
Tier 2 Charge	9.00 @ \$1.320	11.88
Service Charge	7.00	
Current Charges	28.38	
Total Amount Due	28.38	

WATER USE HISTORY WITH ESTIMATED BUDGETS (Shown in CCF)**

**The line graph shown below reflects estimated water budget tiers as of August 1, 2016.



Water Usage	This Year	Last Year
AUG	19	24
SEP	20	23
OCT	19	21

*Water budgets are adjusted for the number of days in a billing cycle, which may vary depending on when the meter is read.

Your water efficiency rating this month is: **Efficient**

Your account information and **total amount due** is listed on this tab. Return this section with your payment by mail, pay your bill online or sign up for auto pay at www.cvwd.org

The **bill summary** lists the total amount due.

Your **account information** describes the type of service, days in the billing period, date the meter was read and previous read date.

Connect with us!
www.cvwd.org
(760) 398-2651



* 1 unit = 100 cubic feet = 748 gallons