CVWD Job Postings Site

A list of common problems for new users.

**PROBLEM: I am having trouble viewing the account management webpage.**

We recommend that you use Internet Explorer on a laptop or desktop computer. Some handheld devices may not display the account management webpage correctly.

**PROBLEM: I get an error that says “Internet Explorer cannot display the webpage.”**

You may not have the TLS security setting enabled in Internet Explorer.

1. In Internet Explorer go to the "Tools" drop down and select "Internet Options."
2. In the new window click on the"Advanced” tab to the right.
3. Scroll to the bottom and check the box next to "Use TLS 1.X." TLS has several different versions 1.0, 1.1 and 1.2 Please check the lowest number.
4. Click “Apply” then “Ok.” That should resolve the problem.

**PROBLEM: I verified my account but now when I try to login I get a message that says “Your User ID has been previously enabled.”**

You may be trying to login on the enable user page.

1. On the left of the job application site click on the link that says “Login”.
2. Enter your User ID and Pin.
3. You should now be able to enter your personal information and submit your job application.

For other problems please contact human resources.